



NEWS RELEASE

Defense Commissary Agency

Corporate Communication

1300 E Avenue | Fort Lee, VA 23801-1800

Tel: (804) 734-8000, Ext. 8-6105 DSN: 687-8000, Ext. 8-6105

FAX: (804) 734-8248 DSN: 687-8248

www.commissaries.com

Release Number: Corrected 50-11
Date: May 26, 2011
Contact: Kevin Robinson, public affairs specialist
Tel.: (804) 734-8000, Ext. 4-8773
E-mail: kevin.robinson@deca.mil

DeCA announces its Best Commissary Award winners

By DeCA Office of Communication

NOTE: *Naval Air Weapons Station China Lake Commissary, an honorable mention Paget Award winner for the Continental United States, is located in California.*

NORFOLK, Va. – Every day at each of the Defense Commissary Agency’s 249 stores, employees do their best to deliver an efficient and effective benefit to the millions of customers authorized to receive it. The finest of those endeavors were honored May 24 at the Best Commissary Awards during the Defense Commissary Agency’s 2011 Conference and Training Event.

The awards symbolize an ideal of customer service that patrons can also enjoy, said DeCA Director and CEO Joseph H. Jeu.

“When a store wins a best commissary award, the glory goes beyond that store’s employees,” he said. “That store’s customers share the wealth as recipients of the benefit from a commissary acknowledged as one of our best.

The awards are named in honor of government officials who protected the commissary benefit and championed quality-of-life issues for the military and their families.

Winning commissaries by category for the competition were:

- **Marine Corps Base Hawaii Kaneohe Bay Commissary**, winner of the Bill Nichols Award for the Best Large Commissary in the United States;
- **Minot Air Force Base Commissary, N.D.**, winner of the Richard M. Paget Award for the Best Small Commissary in the United States;

- **Osan Air Base Commissary, South Korea**, winner of the Dan Daniel Award for the Best Large Commissary Overseas;
- **Camp Casey Commissary, South Korea**, winner of the L. Mendel Rivers Award for the Best Small Commissary Overseas; and
- **Schofield Barracks Commissary, Hawaii**, winner of the Director’s Award for the Best Superstore.

“It takes a tremendous amount of hard work and teamwork between our employees and industry partners to meet our basic standards for delivering the commissary benefit,” Jeu said. “To exceed those standards, a store is truly representing a commitment to excellence.”

Runners-up, honorable mentions and noteworthy performers were:

- **Nichols Award runner-up:** Keesler Air Force Base Commissary, Miss.
- **Paget Award runner-up:** Cannon Air Force Base Commissary, N.M.
- **Daniel Award runner-up:** U.S. Army Garrison Grafenwoehr Commissary, Germany.
- **Rivers Award runner-up:** Camp Carroll, South Korea.
- **Director’s Award runner-up:** Naval Station Norfolk Commissary, Va.
- **Overseas commissary honorable mention award winners:** *Daniel Award* – Camp Foster Commissary, Japan; Royal Air Force Base Lakenheath, England; and U.S. Army Garrison Yongsan, South Korea; *Rivers Award* – Camp Stanley Commissary, South Korea; Fleet Activities Chinhae Commissary, South Korea; and Naval Station Rota, Spain.
- **Honorable mention award winners for the Continental United States:** *Nichols Award* – Ellsworth Air Force Base Commissary, S.D.; Fort Sill Commissary, Okla.; and Fort Wainwright, Alaska; *Paget Award* – Naval Air Weapons Station China Lake Commissary, Calif.; Fort Greely, Alaska; and White Sands Missile Range Commissary, N.M.; and *Director’s Award* – Naval Base San Diego, Calif.

DeCA’s Best Commissary awards recognize overall excellence in commissary operations and service. Winning stores are objectively evaluated in four areas: accountability, unit cost, commissary customer service survey and sales.

-DeCA-

About DeCA: *The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons purchase items at cost plus a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. Shoppers*

save an average of more than 30 percent on their purchases compared to commercial prices – savings amounting to thousands of dollars annually. For current savings figures for various groups – single member up to a family of seven – visit <http://www.commissaries.com>. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.