



# Biography

## DEFENSE COMMISSARY AGENCY

1300 E Avenue, Fort Lee, Virginia 23801-1800

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### **Cynthia A. Craft** **Director, Human Resources**



Cynthia A. Craft is director of human resources for the Defense Commissary Agency, with headquarters at Fort Lee, Va. She oversees the agency's human resource management programs and operations, which include the following: employee and labor relations, workers' compensation, staffing and classification, training and development, and personnel data systems management. DeCA operates 240-plus commissaries and has more than 15,000 employees.

Craft was selected to her current position after serving as the acting director of human resources at DeCA headquarters from January to May 2013. Prior to that assignment, she served as HR's deputy director and chief of its program management division. In this position, she was responsible for providing management and oversight for geographically dispersed staff members, to include those serving in overseas locations.

From 2007 to 2010, Craft was part of a team that implemented the National Security Personnel System to the DeCA workforce and handled the compensation program.

In 1983, Craft began her government career serving in various clerical and personnel positions for the U.S. Army. By 1987, she moved to the Defense Logistics Agency. She later became part of the team that stood up personnel servicing for DeCA at DLA in 1993 and continued that service until 1998. Craft moved to DeCA Headquarters as a human resources specialist in 2000.

#### **AWARDS AND HONORS**

2014, DeCA Meritorious Civilian Service Award  
2005, DeCA Superior Civilian Service Award  
2000, DLA Superior Civilian Service Award

#### **EDUCATION**

1999, Bachelor of Science in organizational management and development, Bluefield College, Bluefield, Va.

#### **CERTIFICATIONS**

2010, Certified as a DoD Strategic Business Partner  
2008, Certified as a DoD Advisory Compensation Analyst

#### **ASSIGNMENTS**

January 2013 - May 2013, Acting Director of Human Resources, DeCA Headquarters, Fort Lee, Va.  
2008 - 2013, Deputy Director of Human Resources, and Chief, Program Management Division, DeCA Headquarters, Fort Lee, Va.  
2000 - 2008, Human Resources Specialist, DeCA Headquarters, Fort Lee, Va.  
1999 - 2000, Personnel Automation Specialist, Defense Logistics Agency, Richmond, Va.  
1998 - 1999, Employee Relations Specialist, Chief, Defense Logistics Agency, Richmond, Va.  
1987 - 1998, Occupied various personnel positions for the Defense Logistics Agency, Richmond, Va.  
1984 - 1987, Occupied various personnel positions for the U.S. Army Troop Support Agency, Fort Lee, Va.  
1983 - 1984, Occupied various clerical positions for the U.S. Army, Fort Lee, Va.

*(Current as of September 2014)*